



To all Members of the
Children's, Young People and Education Cabinet Committee
Members' Desk, Sessions House

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Date: 05 Sept 2017

Dear Member

**CHILDREN'S, YOUNG PEOPLE AND EDUCATION CABINET COMMITTEE - THURSDAY, 7
SEPTEMBER 2017**

I am now able to enclose, for consideration at the meeting on Thursday 7 September 2017 of the Children's, Young People and Education Cabinet Committee, the following pages from Agenda item 16 which were unfortunately omitted when the agenda was printed.

Agenda Item No: 16

CYPE and SCS Performance Scorecard (Pages 3 - 16)

The report provides Members with progress against targets set for key performance and activity indicators. The Children's, Young People and Education Cabinet Committee is asked to note the two separate scorecards, for Education and Early Help, and for Specialist Children's Services and consider and comment on the performance scorecards.

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Lynch', is written over a light grey circular stamp.

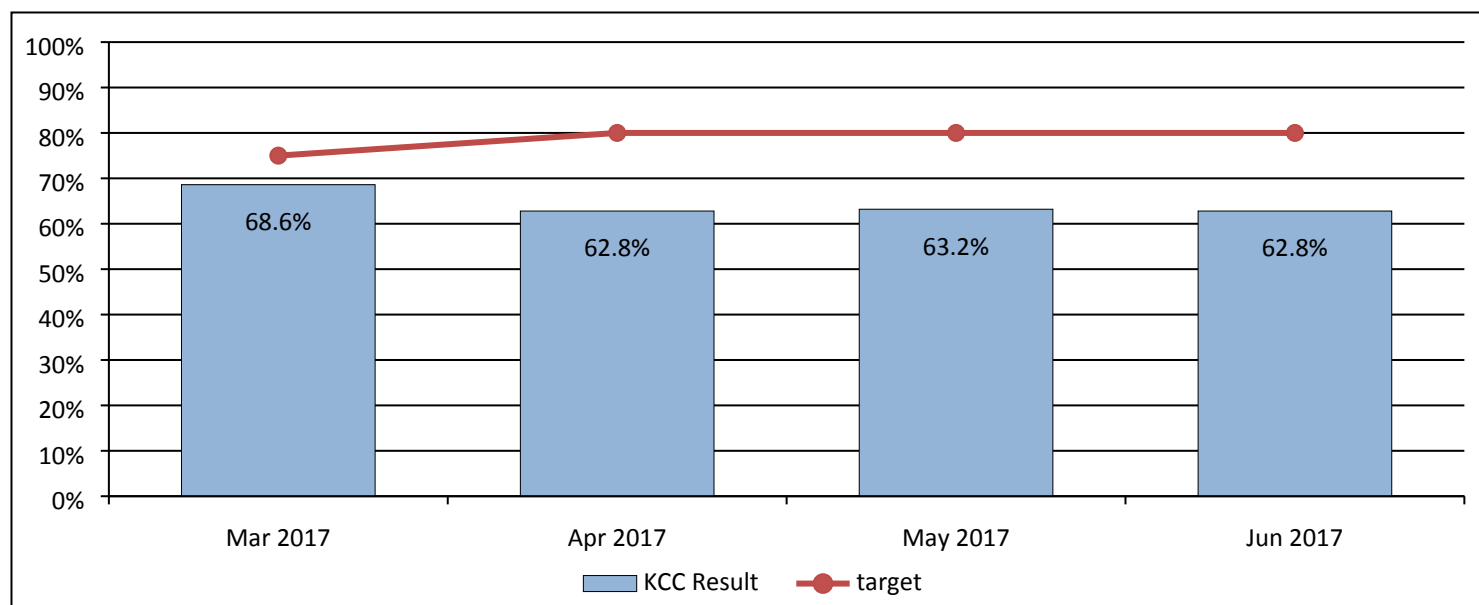
John Lynch
Head of Democratic Services

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% of cases where adoption agreed as plan within 4 months, for those with an agency decision

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	68.6%	62.8%	63.2%	62.8%
Target	75.0%	80.0%	80.0%	80.0%
RAG Rating	Amber	Red	Red	Red

Commentary

The definition for this measure requires Adoption to be the sole plan at the 2nd Review, which is a maximum of four months after a child becomes ‘Looked After’ by the Local Authority. Some children will however have had more than 2 reviews within this timescale. For a number of children alternative plans were still being considered at the second review and this will be the correct course of action for these children as reunification to parents or extended family options will be being considered.

For 42 children over the rolling 12 month period a decision on Adoption as the plan for performance was not agreed by four months of them coming into care. For 14 of these children the decision was in the fourth month, so just outside of the timescale. Timeliness of decision making in the adoption process is closely tracked by the Adoption Service who will escalate any concerns to the relevant Service Manager.

Data Notes

Target: 80% (RAG Bandings: Below 70% = Red, 70% to 80% = Amber, 80% and above = Green)

Tolerance: Higher values are better

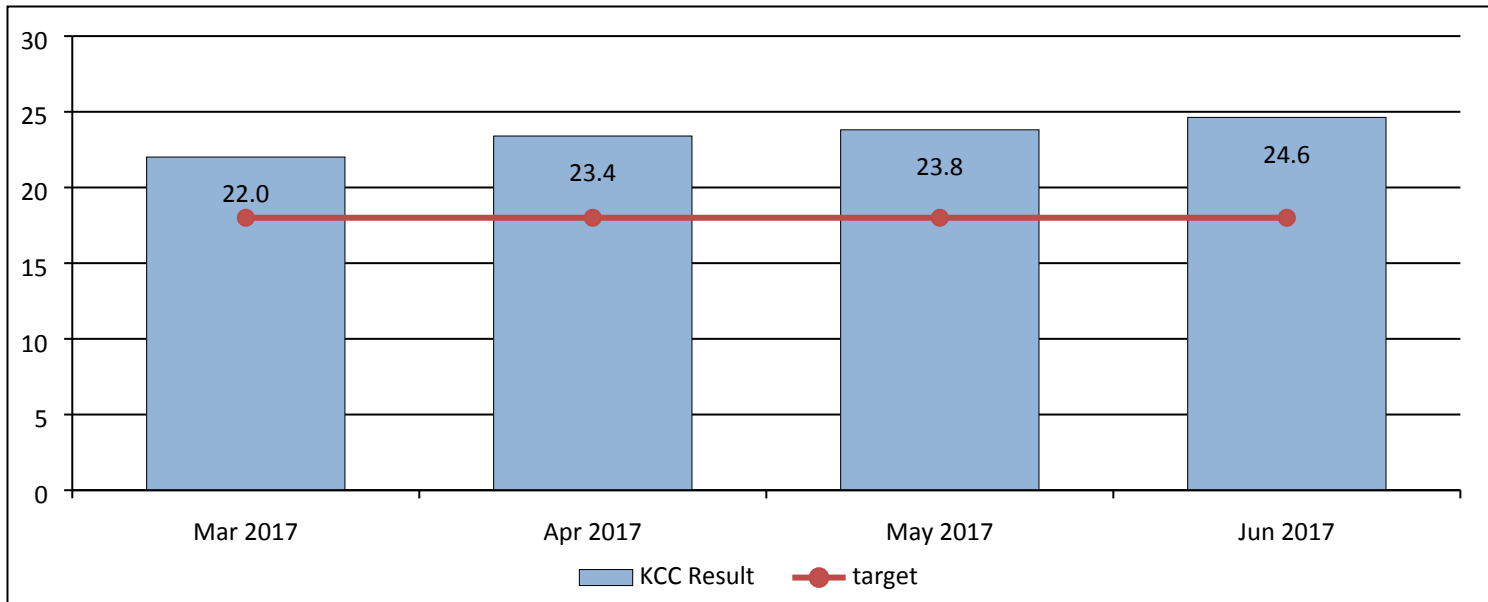
Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

Average Caseload of Social Workers in CSWTs

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	22.0	23.4	23.8	24.6
Target	18.0	18.0	18.0	18.0
RAG Rating	Red	Red	Red	Red

Commentary

It has been necessary to introduce some changes within the Central Referral Unit following the inspection; this has resulted in a substantial increase in referrals going into the Children's Social Work Teams.

This increase has started to taper, but it is anticipated that there will still be a residual impact longer term which will result in increased workload for SCS with resulting resource implications. Interim arrangements for additional agency staff have been made to assist those areas under pressure and July caseload figures have stabilised and started to decline.

Data Notes

Target: 18 (RAG Bandings: Above 22 = Red, 18 to 22 = Amber, 18 and below = Green)

Tolerance: Lower values are better

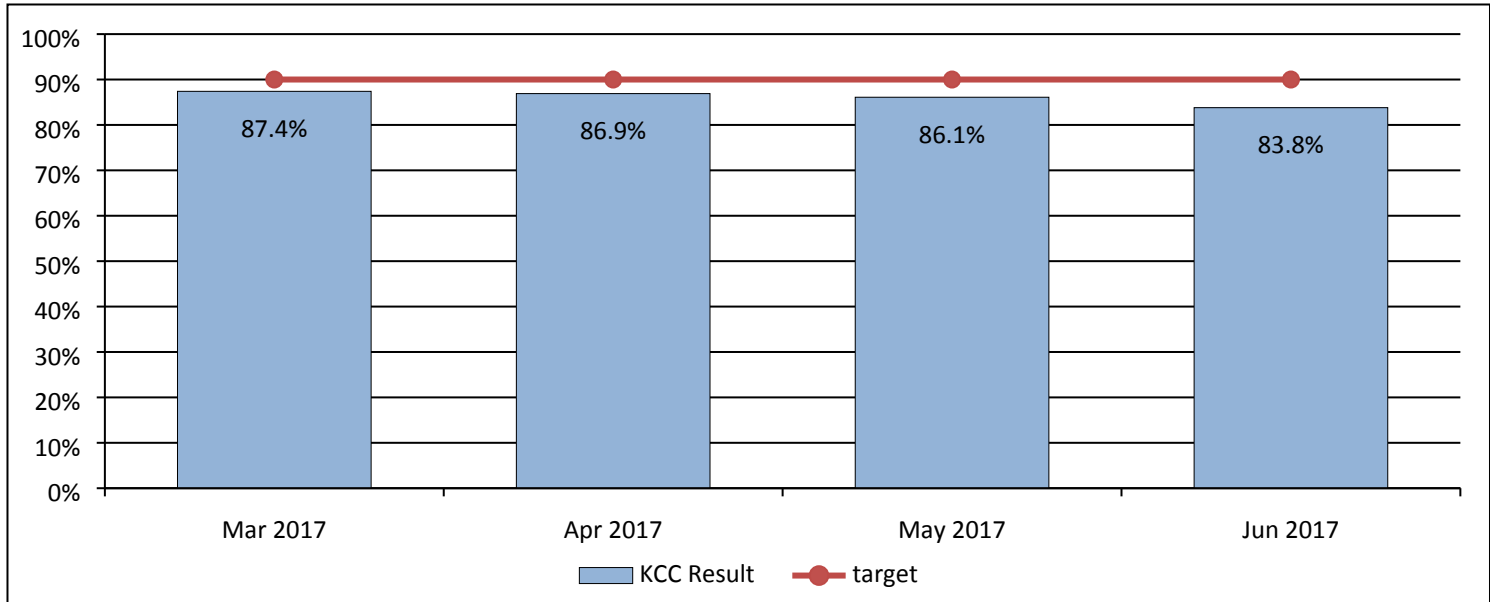
Data: Figures shown are based on a snapshot as at the end of the reporting month

Data Source: Liberi and Area Staffing Spreadsheets

% of CIC cases where all Health Assessments were held within required timescale

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	87.4%	86.9%	86.1%	83.8%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating	Amber	Amber	Amber	Red

Commentary

This performance measure includes a combination of Initial Health Assessments which need to be undertaken within 28 days of a child/young person coming into care, and Review Health Assessments which need to be undertaken as a minimum of every 12 months (every 6 months for those under the age of 5).

Performance against this indicator is impacted by the numbers of Unaccompanied Asylum Seeking Children (UASC), particularly those that are long term missing and therefore are not available to undertake their Health Assessments. Overall performance excluding UASC for June 2017 was 89.1%, just short of the 90% Target.

In order to ensure that the demand and timescales for health assessments are met information on forthcoming and overdue health assessments is being regularly shared with NHS staff. The Assistant Director for Corporate Parenting is liaising directly with key contacts for Looked After Children within the NHS to ensure that these are escalated appropriately and that future demand is being planned for. The Lead CCG Commissioner has agreed

additional resourcing and contract monitoring to ensure improvements in performance in this area.

Data Notes

Target: 90% (RAG Bandings: Below 85% = Red, 85% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

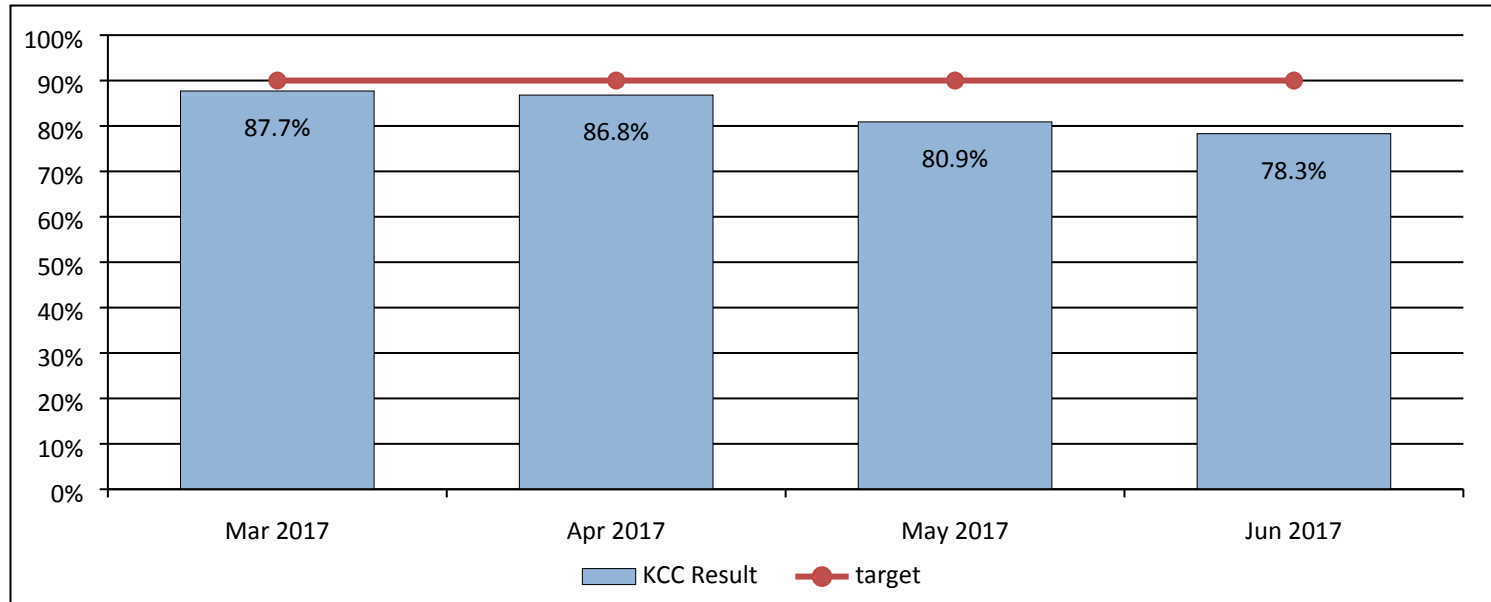
Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

% of CIN with a CIN Plan in place

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	87.7%	86.8%	80.9%	78.3%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating	Amber	Amber	Amber	Red

Commentary

The increase in referral rates from March 2017 has led to an increase in the total caseload from 9,840 (31/03/17) to 10,692 (30/06/17) which is an increase of 852 cases. This increase has had an impact across various aspects of service provision, including this performance measure which indicates whether children in need have timely plans. Prior to this increase in demand performance for February 2017 was 91.1%, above the target of 90%.

As at the end of June 2017 Children in Need Plans were required for 2,461 children and 1,927 of these were in place (78.3%). Of the remaining 534, 273 had CIN Plans which were in draft format. Had these been completed and authorised performance would be 89.4%.

Additional Social Workers have been recruited to deal with the increased demand and to reduce the average caseload. Once this has been achieved it is anticipated that performance against this measure will improve to

achieve previous levels.

Data Notes

Target: 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

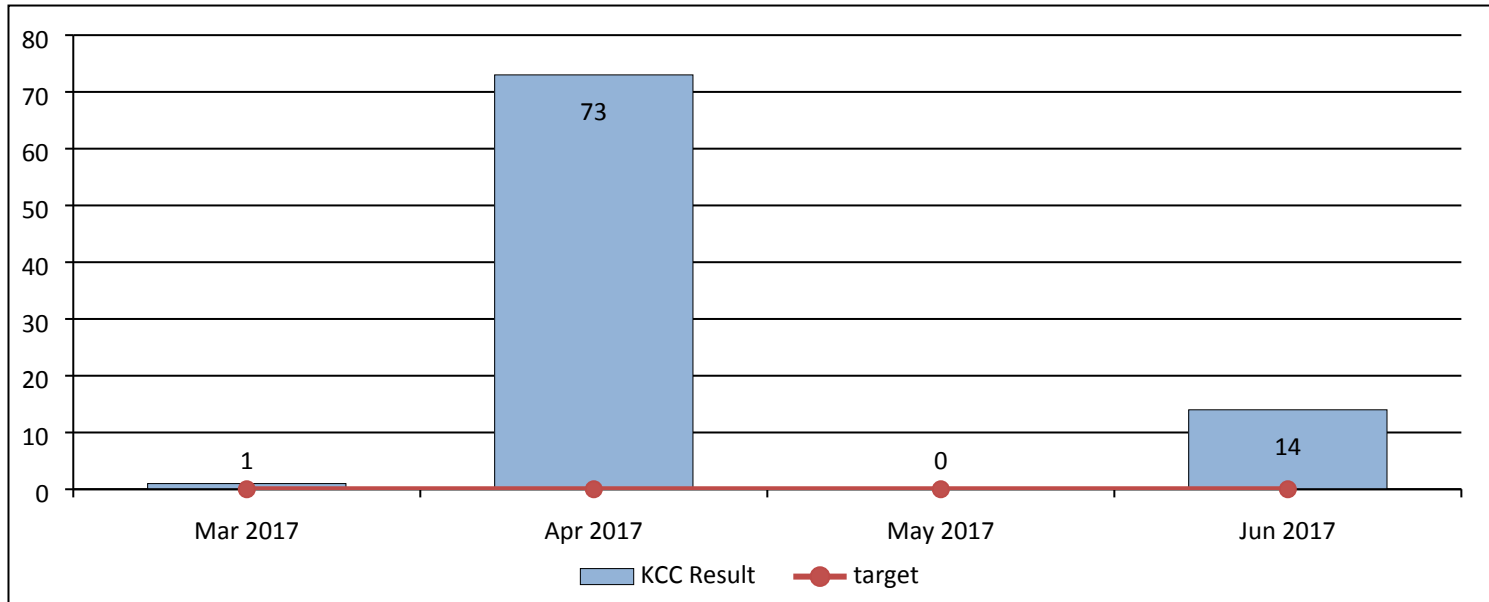
Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

Number of unallocated cases

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	1	73	0	14
Target	0	0	0	0
RAG Rating	Amber	Red	Green	Red

Commentary

In June 2017 there were 14 cases which were not allocated to a qualified social worker so were deemed to be unallocated. Of these 11 were within the Disabled Children and Young People's Service. The cases were being held by a Social Work Assistant who was awaiting her qualification/registration and so were being held outside of the rules for allocation. This was rectified and the cases were appropriately transferred to a qualified social worker.

The remaining 3 cases were within Specialist Children's Services which, due to the recent increases in demand, were being held by a Team Manager prior to being transferred to a qualified Social Worker.

All 14 cases were Child in Need cases, none were for children with a Child Protection Plan or children in care.

Data Notes

Target: 0 (RAG Bandings: Above 10 = Red, 1 to 10 = Amber, 0 = Green)

Tolerance: Lower values are better

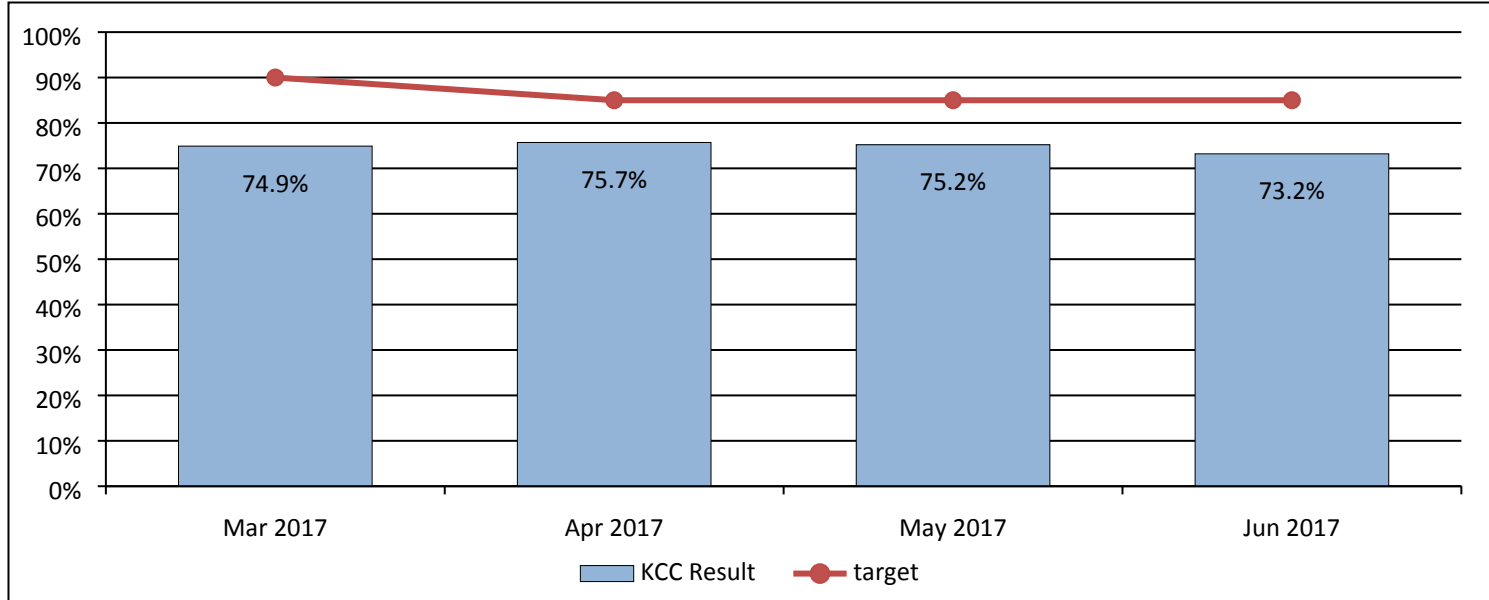
Data: Figures shown are based on a snapshot as at the end of the reporting month

Data Source: Liberi

% of Returner Interviews completed within 3 working days

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	74.9%	75.7%	75.2%	73.2%
Target	90.0%	85.0%	85.0%	85.0%
RAG Rating	Red	Amber	Amber	Red

Commentary

Performance for the percentage of Returner Interviews carried out within 3 working days of a child/young person being located following a missing incident has remained between 68% and 76% for the last 12 months.

Although there is an expectation that Returner Interviews will be conducted within 72 hours there is no national or regional benchmarking data available. The absence of benchmarking data makes it difficult to assess Kent's performance but a local target of 85% has been set to drive up the timeliness of these Returner Interviews. This target has been reduced from the previous target of 90% which was felt to be unrealistic given the challenges and the performance rates for 2016/17.

At 73.2%, performance for this measure is 1.8% away from moving within the Amber banding.

Of those outside of the 3 day timescale an additional 16.5% had a Returner Interview completed, providing a

total completion rate of 89.7%.

Data Notes

Target: 85% (RAG Bandings: Below 75% = Red, 75% to 85% = Amber, 85% and above = Green)

Tolerance: Higher values are better

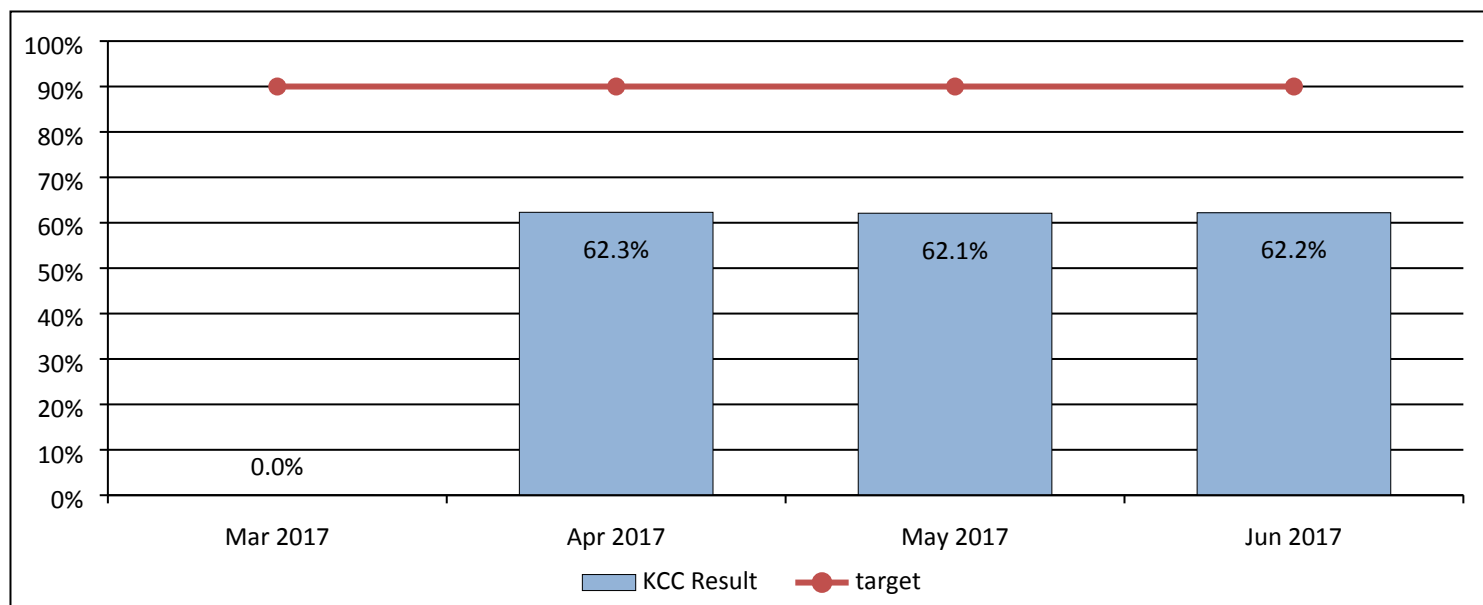
Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

% of placement arrangement meetings held within 5 working days

Red

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result		62.3%	62.1%	62.2%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating		Red	Red	Red

Commentary

This is a new performance indicator, introduced for 2017/18 to measure compliance against the timeliness of placement arrangement meetings.

A Placement Arrangement meeting sets out the expectations for the child/young person's placement and it anticipated that applying more rigour to the timeliness and quality of these meetings will have a positive impact upon placement stability. This is proving to be the case and latest figures show improved performance against both placement stability measures.

This performance measure is calculated over a rolling 12 month period and is currently within the Red RAG banding. Additional monitoring and tracking processes were implemented in February 2017 alongside a re-launch of the responsibilities under the care planning regulations. Both of these actions should lead to an improvement in data recording, and in performance against this measure, over the coming months.

Data Notes

Target: 90% (RAG Bandings: Below 75% = Red, 75% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi